GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

Health, Medical & Family Welfare Department - COVID-19 - Containment, Control and Prevention of COVID-19 - Establishment of dedicated division for COVID-19 in 104 Call Centre – Hiring of Doctors, Data Entry Operators, District Coordinators, Supervisors – Permission Accorded – Orders - Issued.

HEALTH MEDICAL & FAMILY WELFARE (B1) DEPARTEMNT

G.O.RT.No. 411 **Dated: 17-09-2020.**
Read: -

From the Mission Director, NHM, A.P., Vijayawada, Note dt.23.07.2020.

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ORDER:

Whereas, 104 Call Centre providing Health Help line services to Covid-19 is being provided through 104 Call Centre. However due to exponential increase in the cases there shall be a dedicated Call Centre for attending the various activities. The activities like testing contact tracing, transportation to Quarantine Centre/Hospitals maintenance in Hospitals, maintaining of patients shall be Co-ordinated within the Departments and also between Public and Department. For Co-ordinating above activities, the Mission Director, NHM, A.P., Vijayawada has requested the Government for hiring of (20) Medical Officers, (13) District Coordinators, (3) Shift Manager, (50) Data Entry Operators and also stated that, M/s HCL, Vijayawada agreed to provide space and technology for establish Call Centre at free of cost and requested to issue orders in the matter.

2. Government after careful examination of the matter, hereby accord Permission for utilizing the services of following staff for COVID-19 Operations, for a period of four (4) months duly meeting the expenditure from the funds available under COVID-19:

S. No.	Cadre	No. of Staff	Pay per Month	Total Expenditure for 4 months
1.	Doctors	20	45,000	36,00,000
2	District Coordinators(Internees)	13	6,000	3,12,000
3	Shift Managers	3	20,000	2,40,000
4	DEOs	50	15,000	30,00,000
Total			**86,000**	**71,52,000**

3. The Mission Director NHM, A.P., Vijayawada/the CEO, Dr.YSR AHCT shall take further necessary action in the matter.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

Dr.K.S.JAWAHAR REDDY
SPECIAL CHIEF SECRETARY TO GOVERNMENT

To
The Mission Director NHM, A.P., Vijayawada.
The CEO, Dr.YSR AHCT, A.P. Guntur.
Copy to:
OSD to the Hon'ble Dy.C.M. (H,FW&ME).
PS to Spl.CS. to Government, HM&FW Department.
SF/SC

//FORWARDED :: BY ORDER//

SECTION OFFICER